



Costs

Casework, comprehensive assessments and ongoing case management are free services provided by JewishCare.

There may however be fees associated with various other services and programs provided by JewishCare.

To find out more about Aged Casework and Community Aged Services, call Intake on 1300 133 660

Other JewishCare Community Aged services

- The Burger Centre
- Community Club Network including Club 50
- Home Support
- Herta Muller library for the visually impaired
- Restitution advice



- North Shore Links
- Russian Community Development

**For every age at every stage -
JewishCare is here for you**



Who do you contact?

**FirstCall JewishCare
1300 133 660**

or email

firstcall@jewishcare.com.au

JewishCare provides

- Community aged care for older people living in their homes
- Services for people with disabilities
- Services for children and families who are vulnerable or in crises
- Mental health services
- Information about community services, referral and Casework
- Services for those experiencing domestic violence

JewishCare relies on financial support from the community. To find out how you can help call Maureen Mendelowitz on 9302 8003

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JewishCare is a member of
the JCA family of organisations



Aged Casework

Offering individual assessment,
planning and ongoing support





Casework

The role of JewishCare's Aged Casework program is to understand each client's circumstances and needs in order to provide the most appropriate services to help them to remain living independently in their own home for as long as possible. Importantly Caseworkers take an holistic approach to the client and their families to ensure the most appropriate and effective help is provided.


The Casework process

Clients will be allocated a Caseworker and a meeting will be arranged in the client's home. Clients are welcome to invite a family member to be present at this meeting.

Your Caseworker will carry out a comprehensive assessment which allows them to formulate an appropriate plan to best meet your individual needs.

- A comprehensive assessment takes about one hour to complete. It considers the client's environmental, physical, emotional, psychological and spiritual background and capabilities as well as their current family and domestic circumstances
- A financial assessment may be undertaken for clients requesting assistance who are experiencing financial hardship
- An assessment of a carer's needs will also be conducted to determine which services would be most appropriate to provide

What services can be accessed?

- Ongoing case management and support for a client and their family
- Linking isolated clients to a day centre like the Burger Centre
- Dementia specific services
- Linking to a volunteer
- Helping to privately engage a Careworker through 
- Providing advocacy to other appropriate services
- Events for isolated members of the community
- Russian activity program
- Therapeutic groups for people living with dementia

The Casework team can also advise on accessing home support services. These services which may be provided by government, The Claims Conference or Jewish Communal Appeal provide ongoing help with shopping, meal preparation, cleaning, transport to appointments, socialisation and personal care.

Home support services provided by The Claims Conference are exclusively for Holocaust Survivors.

Who may benefit from Casework?

- Anyone planning for their future or the future of a loved one
- Older people wanting assistance so they are able to continue to live independently and maintain a good quality of life
- Anyone caring for a loved one with dementia. This could involve assistance in developing strategies for managing difficult behaviour, linking with support groups for carers, participation in a small art group run by JewishCare
- Anyone feeling isolated as a result of age and age related infirmity or mental state

Who are the Caseworkers?

- Caseworkers are qualified and experienced social workers and community workers who understand the ageing process and the need to support clients in adapting to life changes
- Caseworkers come from a variety of professional backgrounds and experiences. They understand Post Traumatic Stress Disorder, mental illness and dementia and have particular expertise in helping Holocaust Survivors.
- The Casework team includes staff who speak Russian, Romanian, Hebrew and Yiddish.
- The Program Coordinator ensures a high standard of professional practice and all staff are updated in both their theoretical knowledge and practical skills base.